

Family and Young Adult Engagement



ARIZONA DEPARTMENT
OF HEALTH SERVICES

Health and Wellness for all Arizonans

2021-2025 Arizona Maternal and Child Health Priorities

Health Equity

Family Engagement

Population	Priority Statement	National Performance Metric
Women/ Maternal	Reduce and eliminate barriers to ensure equitable and optimal health for women.	NPM 1: Well-Woman Visits NPM 13.1: Preventive Dental Visits
	Reduce disparities in infant and maternal morbidity and mortality.	
Infant/ Perinatal	Promote equitable and optimal care and protective factors for mothers and infants before, during, and after pregnancy.	NPM 4: Breastfeeding NPM 5: Safe Sleep
Children	Strengthen emotional, physical, and social services to achieve an equitable and optimal development for children.	NPM 6: Developmental Screenings NPM 13.2: Preventive Dental Visits NPM 15: Adequate Insurance
Children/ Youth with Special Healthcare Needs	Strengthen systems of care to advance inclusivity and promote equitable and optimal outcomes for CYSHCN. Engage individuals, families, and communities as partners in the development and implementation of programs and policies to create people-centered programs that promote health equity.	NPM 12: Transition
Adolescent	Enhance equitable and optimal initiatives that positively impact the emotional, physical, and social wellbeing of adolescents.	NPM 7.2: Injury Hospitalizations NPM 9: Bullying NPM 10: Adolescent Well-Visits



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Overarching Goals

1. Ensure families and young adults are **key partners** , especially those who are vulnerable and medically underserved
2. Ensure the provision of **training** , both in orientation and ongoing professional development, for staff, family leaders, and volunteers in the area of cultural and linguistic competence
3. **Collaborate** with community leaders/ groups and families/ youth of every background in needs assessment, program planning, service delivery, valuation/ monitoring, and quality improvement
4. **Increase involvement** of Family and Young Adult Advisors in work at the local level for diverse communities,
5. Help **systems** learn to value and support Family and Young Adult Advisors within their work

Long-term Goal

Achieving **family and youth involvement at the state and local level** as key partners in health care decision-making at all levels in the system of care as active members involved across all MCH domains.



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Program Implementation Phases

Scope of Services in **two phases**:

- Phase 1 will take place over the **first year of funding** awarded to the Contractor. The Contractor will be expected to:
 - Identify, recruit, and train Family and Youth Advisors
 - Reimburse Family and Youth Advisors for training completion
 - Place the Family and Youth Advisors in the *Bureau of Women and Children's Health Advisor Vacancies (per BWCH Family & Youth Engagement Structure chart)*
 - Placement program will compensate family and young adult advisors for their time and effort
 - Begin building relationships with identified Placement Agencies in preparation for Phase 2
- Phase 2 will take place over the **remaining contract period**. The Contractor will be expected to:
 - Have developed on-going relationships with:
 - Identified Placement Agencies, including county health departments, at the community level and statewide, that work to improve systems of care, health, well-being and lives of children, youth, and families
 - Place Family and Youth Advisors with identified Placement Agencies and the offices within the Bureau of Women and Children's Health.



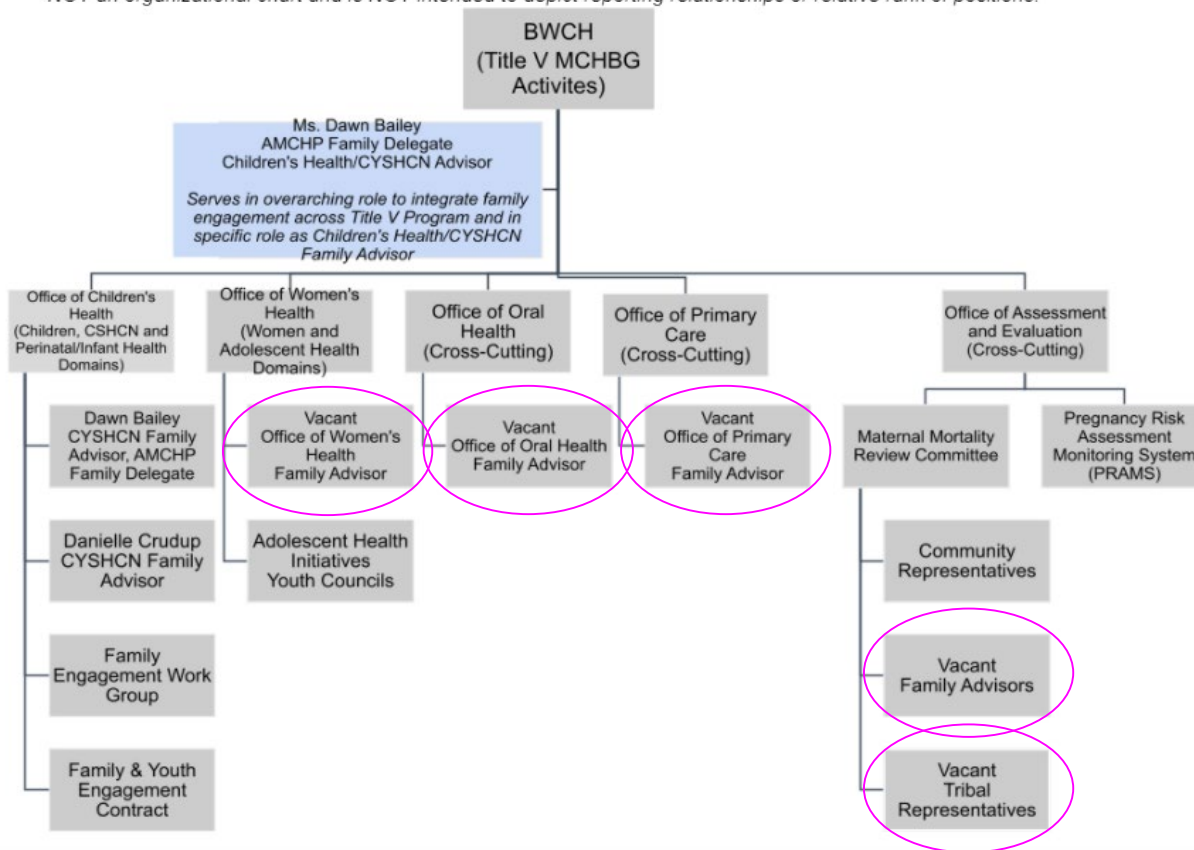
Key Contacts & Roles

- Janet Vilorio, Laura Bellucci, and Dawn Bailey:
 - Oversee and coordinate the BWCH Title V Family Engagement efforts; Will work together to provide **program management**, and **technical assistance** throughout the process.
- Contractor (Diverse Ability Incorporated identified):
 - Family and Young Adult Engagement Program Contractor selected to carry out **deliverables and tasks** outlined in SOW. They will partner with Raising Special Kids as a consultant on training. Will **execute** Phase 1 of SOW in conjunction with BWCH.
- BWCH Management Team:
 - **Support program goals** and work with offices to identify family advisor/s and integrate family voice into BWCH MCH related activities. Participate in **planning and coordinating** to support Phase 1 deliverables.



BWCH Family & Youth Engagement Structure

Note: This chart is intended to provide a visual representation of family and youth engagement throughout BWCH. This is NOT an organizational chart and is NOT intended to depict reporting relationships or relative rank of positions.



Tools & Resources

- [Continuum of Engagement](#)
- [Family Voices: Standard of Compensation for Youth and Family Partners](#)
- [Family Voices Toolkit](#)
- [FESAT](#)
- [AMCHP Family Delegate Guide](#)

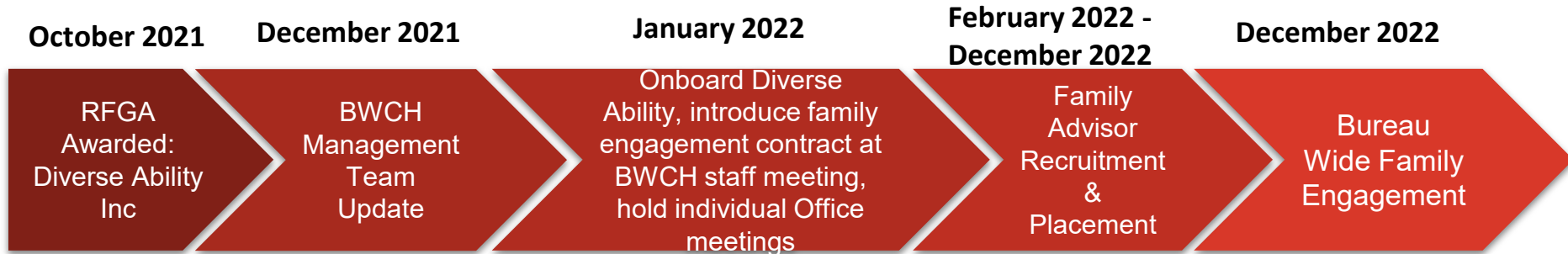


Commitments, training, and onboarding:

- Commit to **welcome** and **actively involve** one or more Family and/or Youth Advisors who are recruited, trained, managed, and supported through this contract
- **Identify** and **allocate funds** to compensate family and youth advisors for their time during the entirety of their engagement.
- Initiated internal **meetings** with Office Chiefs and Program Managers
- **Continual communication** with internal offices and identified contractor (Diverse Ability and Raising Special Kids)



Phase 1 Timeline Review



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Questions and Discussion

How have other states/jurisdictions reached out to historically marginalized groups for engagement? What worked well in reaching and partnering with these populations? What should ADHS consider? What was challenging?



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