

GOAL

Key Driver Diagram

Increase rates and quality of AYA visits in MN

Strategies or Interventions

Key Drivers

YOUTH-CENTERED project/process

Improve PRODUCT (youth experience of well visit)

Improving awareness & appeal of well visits (MARKETING)

Improve QUALITY of well visits (align to Bright Futures, measures)

ENGAGE families and youth to improve TRANSITION to young adult care

Project Aim

By December 2018 the percentage of AYA receiving well visits in MN increases by 2% and youth experience improves in participating clinics based on surveys

- Formal process to engage, support, and compensate diverse YA Reps to ensure active, ongoing & meaningful partnership on MN team
- Designated YA Rep lead (Sally) to recruit, orient, and support Reps throughout process

- Increase provider/ clinician comfort with AYA visit; provide training
- Youth-friendly clinic settings and processes, with a focus on equity (do I feel welcome here?) – measure with surveys
- Explore incentives to attend well visits
- Thinking outside the box – what can improve the “product”? (feedback from YA Reps and others)

- Support Henn County to develop effective marketing approach for statewide AYAH Child and Teen Checkups visits
- Incorporate NW MN C&TC youth survey (and other resources) to inform marketing efforts
- Leverage other partners and resources for youth-engaged marketing (counties/tribes, state agencies, health plans, clinics...)

- Work with state team and national cohort to prioritize which clinical quality measure(s) to focus on (e.g. HPV, chlamydia, BMI counseling, mental health screening)
- Align C&TC Periodicity Schedule with Bright Futures guidelines as appropriate
- Increase provider/ clinician competence and effectiveness with AYAs

- Explore and leverage technology (apps? well visit planner? other?) to engage families and youth and improve transition into YA care
- Train and support providers to incorporate health care transition into AYAH visits and to use a transition readiness assessment
- Identify adult providers able and willing to provide care for young adults with special health needs