

Clinic Strategies to Increase AYA Clinical Well Visits

- 1) Clinic staff screen the patient databases for those who are eligible for a well visit (either due for well visit or patient has new insurance coverage and eligible) and notify families to set up well visit appointment.
- 2) Clinic staff set up flags/alerts in patient databases that would notify families/AYA that visits are due.
- 3) Clinic office staff encourage families who call in for a sports physical to schedule a well visit instead if they are eligible for one (either due for well visit or new insurance coverage and eligible).
- 4) Clinic Providers seeing AYA for acute care visits check patient database to see if patient is due or eligible for well visit and schedule a return appointment for a well visit.
- 5) Clinic Providers seeing AYA for an acute care visit might be able to increase the amount of time spent on an acute care visit in order to possibly convert the visit to a well visit.

Let's get clinical



- **Planning clinic strategies to increase AYA clinical well visits**
 - Convert OR
 - Determine if due for a AWV



Screen the patient databases

- **Clinic staff screen the patient databases for those who are eligible for a well visit**
 - Due for well visit
 - Youth has new insurance coverage and eligible
- **Notify families to set up well visit appointment**



Internal alerts

- **Clinic staff set up flags/alerts in patient databases that would notify families/ AYA that visits are due**



Beyond sports

- **Clinic office staff encourage families who call in for a sports physical to schedule a well visit instead if they are eligible for one**
 - **Either due for well visit or new insurance coverage and eligible**



The Bonus Offer

- **Clinic Providers seeing AYA for acute care visits check patient database to see if patient is due or eligible for well visit and schedule a return appointment for a well visit**
- **Consider the existing reasons that youth may come into the clinic:**
 - **Contraceptive counseling**
 - **Sexual health service**
 - **Behavioral health visits**
 - **Other episodic visit**

The Second Act

- **Clinic Providers seeing youth for an acute care visit might be able to increase the amount of time spent on that visit in order to possibly convert the visit to a well visit**
- **Based on how appointments are typically scheduled, this may be a difficult strategy to execute**
 - **Hard to add time to a visit if clinic has a high patient volume**

